



# CASE STUDY

We Helped a Florida Based  
Medical Group Improve Their  
Medical Billing Process



## CLIENT

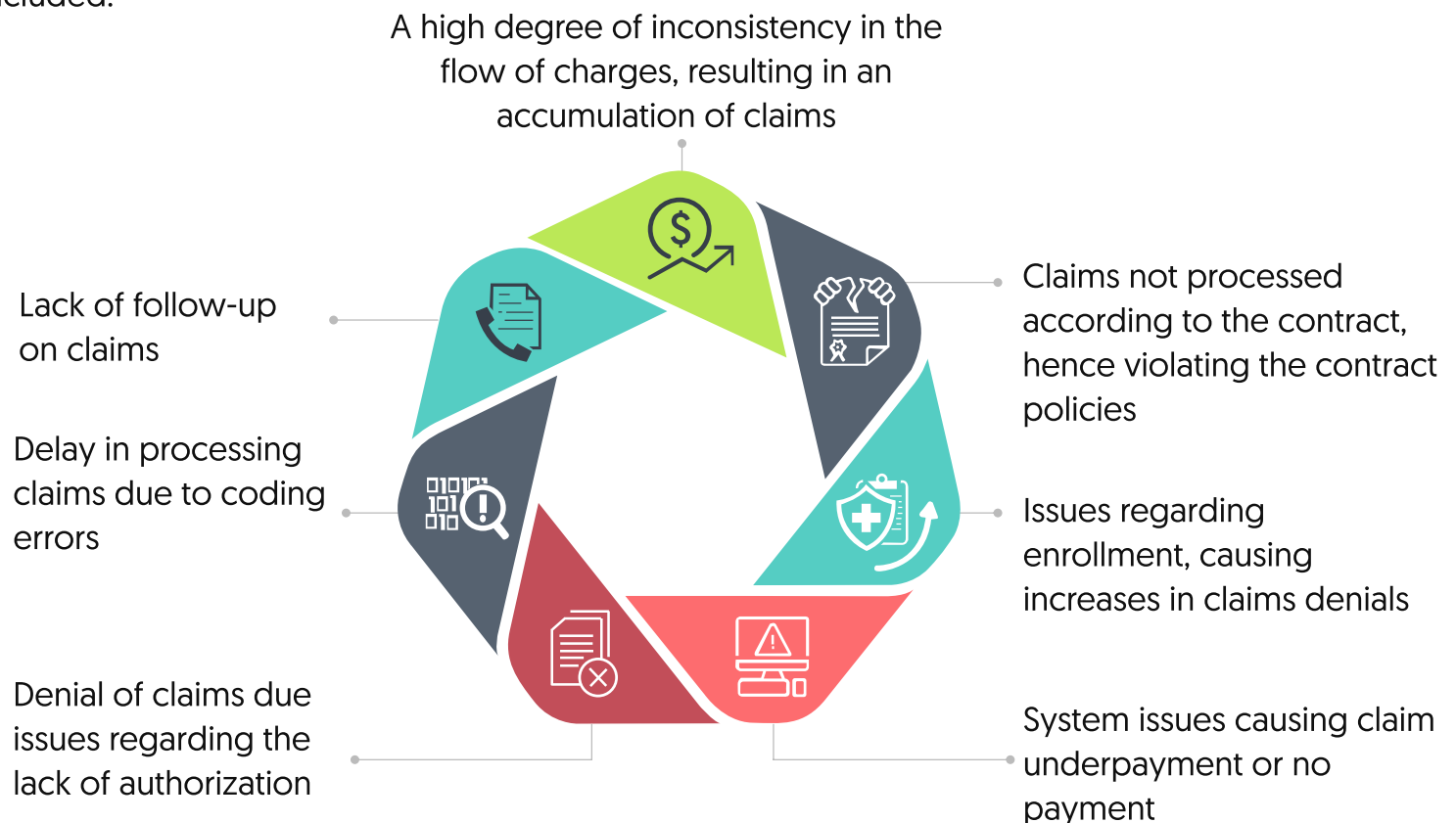
Our client is a medical practice with over 20 medical practitioners working for them. They are a Florida based medical group that provide a range of medical aid services.

## THE REQUIREMENTS

Our client wanted to partner with us to help them ease their medical billing processes. The need was to help them reduce their AR days and make the flow of charges consistent. They also wanted us to address all claims related glitches along with enrollment issues.

## THE CHALLENGES

We leveraged our expertise and experience to identify their challenges. Their challenges included:



## OUR SOLUTION

The challenges that we addressed demanded a well-defined approach. We thoroughly analyzed the challenges and devised appropriate steps to resolve them. We employed the following solutions to deal with the issues:



We identified the primary reasons for under payment or no payment to medical practitioners



We created a streamlined workflow for all areas of their medical billing practice



Our experts implemented a well-structured reporting system



We set targets to ensure seamless workflow processes



We carried out effective communication and follow-up via telephone and emails



Suggested permanent solutions and escalated issues accordingly

## THE RESULTS

Our solution helped the client get complete control over the billing process. Our services delivered the following results:



Enroll non-par physicians with non-government and government carriers

Resolve issues that were hindering physician revenues



Reduce outstanding AR to less than **10%** and reduce AR days by half


Resolve issues related to the lack of authorization



Introduce more effective follow-up methods and appeals process

Our impressive results gave our client the confidence to entrust us with the coding part of the process as well





If you are on the lookout for a legitimate medical billing and coding provider, contact our professionals now at MedBillingExperts!

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